Job Roles & Job Aid Crosswalk	Front Desk	Referrals	Biller/Coder	Care Manager	Requestor, Payor, & Coroner	Provider	Medical Staff (MA, LPN, RN)	Manager	Phlebotomist/Lab	Student Health Nurse, EMTs, Post Discharge Clinicians, Detention Center Clinicians	Site Coordinator
EpicCare Link Getting Started	x	x	x	x	x	x	x	x	x	x	
EpicCare Link The Patient Chart	x	x	x	x		x	x	x	x	x	
EpicCare Link Document the Patient's Social Determinants of Health								x		x	
EpicCare Link Care Planning and Coordination								x		x	
EpicCare Link Uploading Files to the Patient Chart	x	x		x		x	x	x	x	x	
EpicCare Link Placing Orders & ABNs	x	x		x		x	x	x	x	x	
EpicCare Link Working with Referrals	x	x		x		x	x	x	x	x	
EpicCare Link Scheduling Appointments	x	x		x		x	x	x			
EpicCare Link Viewing Upcoming Appointments	x	x		x		x	x	x		x	
EpicCare Link In Basket: Viewing and Sending Messages, Responding to Service Requests, Triaging Referrals	x	x	x	x	x	x	x	x	x	x	
EpicCare Link Using SmartTools	x	x	x	x	x	x	x	x	x	x	
EpicCare Link Managing Your Clinic								x			x
EpicCare Link Updating Program Settings	x	x	x	x	x	x	x	x	x	x	
EpicCare Link Population Management Analytics	x	x	x	x	x	x	x	x	x	x	
EpicCare Link Understanding EpicCare Link Access											x