

Volunteers Are Love In Motion



People choose to volunteer for a variety of reasons. For some it allows the chance to give something to the community or make a difference to an organization and the people they serve. For others it provides an opportunity to develop new skills or build on existing experiences and knowledge. It's not for money, it's not for fame and it's not only for personal gain. It's just for the love of fellow man. It's just to lend a helping hand. It's just to give a tithe of self. That's something you can't buy with wealth. It's not the medals won with pride. It's just for that feeling deep inside. It's that reward down in your heart. It's feeling that you've been a part of helping others far and near. That's what makes you a love in motion volunteer. *(Poem author unknown)*

The heart of a volunteer is not measured in size but by the depth of their commitment to make a difference in the lives of others. So, whatever the reason you are a St. Joe's volunteer, know that you are the heart of our team and we thank you for your service.



Black History Month, also known as African-American History Month in America, is an annual observance in the United States, Canada, and United Kingdom and in the Netherlands where it is known as Black Achievement Month. It began as a way for remembering important people and events in the history of the African diaspora. It is celebrated annually in the United States and Canada in February, as well as in the United Kingdom and the Netherlands in October. [Wikipedia](#)

Mary Eliza Mahoney (1845-1926) was a trailblazer in nursing history as the first African-American professional nurse, and her influence is as inspiring today as it was then. After graduating from nursing school at the age of 34, she helped co-found the National Association of Colored Graduate Nurses (NACGN) that merged with the American Nurses Association (ANA) in 1951. She paved the way for minorities to enter and enrich the nursing field.

REQUIRED ATTENDANCE

**Livingston & Brighton Information Desk Volunteers
Service Excellence Training- "Living Our Core Values"**

Friday, February 23, 2018 11:30- 1:00 PM

Community Rooms 1 & 2 Lunch & Learn

RSVP: No later than February 22, 2018

Lisa.Austin@stjoeshealth.org

(517) 545-6121

HAND WASHING PILOT TO REDUCE SPREAD OF INFECTION (HAI's)

St. Joe's Ann Arbor has begun to pilot an electronic hand hygiene technology called BioVigil on 2N, 6N, and 9E. With BioVigil, it is believed that attaining 100% hand hygiene is a real possibility-- which over time would translate to lowering HAI's and increasing patients' engagement surrounding their care. We chose BioVigil because of our commitment to patient safety, satisfaction and engagement; BioVigil helps us by visually communicating our hand hygiene status with our patients -removing uncertainty and reassuring them that our hands are clean. If you volunteer on one of these units, please be sure to ask the clinical staff how to use the machines and where they are located.

We look forward to seeing all of the **green hands** around the hospital -and you'll see ours!

Swiping In/Out Process

Swiping In

When the screen displays numbers, swipe your badge with the magnetic strip facing the green light.

Use the mouse to click on your POSITION or LOCATION

Use the mouse to click on CHECK IN

Use the mouse to click on THANK YOU

Swiping Out

When the screen displays numbers, swipe your badge with the magnetic strip facing the green light.

Use the mouse to click on CHECK OUT

Use the mouse to click on OK **NOTE:** If you lost your badge and received a new one, please contact Volunteer Services as it will have to be activated before you can swipe in again. If you have any other issues with swiping in or out please contact Volunteer Services.



No Bake Cherry Cheesecake Lasagna



Prep Time: 30 minutes

Total Time: 30 minutes

Ingredients:

- 2 cups graham cracker crumbs
- 1 stick of butter, melted
- 3 (4 oz) cream cheese, softened
- 1 cup powdered sugar
- 2 Tbsp milk
- 1 cup pecans chopped
- 1 cup heavy cream, whipped
- 2 Tbsp powdered sugar
- 1 Tsp vanilla
- 2 cans cherry pie filling

Directions:

1. In a medium bowl, combine graham cracker crumbs and melted butter.
2. Firmly press into a crust in the bottom of 9x13 glass or porcelain dish, let it chill in the freezer for about 10-15 minutes to firm up.
3. In a medium bowl, cream together the cream cheese, 2 Tbsp of milk, and the powdered sugar until blended and smooth.
4. Spread the cream cheese mixture over the cooled graham cracker crust.
5. Top with a layer chopped pecans.
6. Mix the whipped cream, icing sugar and vanilla in a medium bowl and spread over the pecans.
7. Pour the cherry pie filling over the whipped cream layer and spread evenly.
8. Chill overnight in refrigerator.
9. Serve with a dollop of whipped cream.



While volunteering put these practices at the center of your day & positively connect with all the people you encounter.

Living the "Core Value" of Justice

**We foster right relationships to
promote the common good, including
sustainability of Earth.**

I make every moment matter.

"Be engaged with the patients at all times"

I build healthy and maintain trusting relationships.

"Deliver on what you promise to do".

Smile at every person that may need it.

"Service Excellence Standard"

Positive Impressions

"Environmental"

We promote a quiet environment.

**We take ownership for keeping our
environment clean.**

**We eat and drink only in designated
areas.**

**We always clean our hands before
and after contact with a patient or their
environment.**

"Service Excellence Standard"

Communication

Greeting: We smile, make eye contact, introduce ourselves and explain our role to customers and colleagues.

Phone calls: Answer within 2-3 rings with a smile in your voice. Identify ourselves, our department. Ask permission & wait for a response to place caller on hold, transfer, or use speakerphone

Wayfinding: We look for customers who seem confused or need direction and personally assist them to their destinations. Gesture with an open hand to guide to locations. Always escort them if your role permits.



St. Joseph Mercy- Ann Arbor

<i>Jennifer Wolin</i>	<i>3rd</i>
<i>Sahil Suneja</i>	<i>6th</i>
<i>Navya Chiramana</i>	<i>8th</i>
<i>Linda Hahlbrock</i>	<i>10th</i>
<i>Jennifer Plascenia</i>	<i>12th</i>
<i>Madeline Simone</i>	<i>13th</i>
<i>Rachel Sakowski</i>	<i>13th</i>
<i>Toby Rex</i>	<i>13th</i>
<i>Shonagh Taruza</i>	<i>15th</i>
<i>Claire Thomas</i>	<i>16th</i>
<i>Madeline Glew</i>	<i>16th</i>
<i>Margo Gill</i>	<i>17th</i>
<i>Andie Harris</i>	<i>19th</i>
<i>Jacob Dowd</i>	<i>20th</i>
<i>Mike Gould</i>	<i>21st</i>
<i>Susan Morman</i>	<i>23rd</i>
<i>Sharon Wenzel</i>	<i>24th</i>
<i>Thomas Messner</i>	<i>25th</i>
<i>Elisa Gray</i>	<i>27th</i>
<i>Arianna Drake</i>	<i>28th</i>

St. Joseph Mercy- Livingston

Hayley Gaffey 3rd
Pia Ragini 7th
Michele Cassavoy-Duke 8th
Curt Griffin 20th



St. Joseph Mercy- Brighton

John Boland 6th



Marie Green 19th

Birthday Wishes To All...



If you are interested in any of the posted volunteer opportunities, please apply:

- Lisa.Austin@stjoeshealth.org
Manager, Volunteer Services
- Livingston & Brighton:
517-545-6121
- Ann Arbor & Canton:
734-712-4164
- Or visit
stjoesann Arbor.org/volunteering
for more information on open
volunteer programs.

Livingston Book and Magazine Cart



We are looking for volunteers interested in bringing reading materials to our patient, family and visitors areas.

This role consist of pushing our book cart, keeping our family waiting areas stocked with neat and current items.

A requirement is to have great customer service skills to interact with people and organization skills to maintain the materials. There is training for wayfinding.

See, Test & Treat Volunteers *Saturday, April 14, 2018*

SJMHS Department of pathology is sponsoring a day of complimentary breast and cervical cancer screenings for women. This will include testing for HPV, pap smears, and mammograms. Your day would consist of providing one-on-one personal guidance through the event and/or assisting with key 'stations', set up and break down of the event." Also, seeking interpreter's for bi-lingual individuals.

For information and to apply, go to stjoesann Arbor.org Click classes and events/See, Test, and Treat.

Special Request for Ann Arbor Emergency Department(ED)

We are currently seeking Pre-Med, and university students interested in clinically-based programs who would like to volunteer in our ED. This role would assist with making patients and their families visits more comfortable through communication, and wayfinding. Available shifts Sunday-Saturday from 11-11pm. Your commitment would be 1-2 days scheduled for a 4 hour shift.

Contact Lisa Austin, Manager Volunteer Services for pre-screening intake.

Ann Arbor, Brighton, or Livingston Welcome Ambassador

This customer focused opportunity is for friendly individuals with great people skills to assist in creating a great first impression of St. Joe's. You will greet and assist patients as they arrive and make sure their needs are met (questions answered, wayfinding to their destination, etc.). Great customer service skills are a must; as is the ability to push wheelchairs and walk distances easily while guiding visitors to their location. This is an amazing way to help those in need and make their visit more comfortable. Wayfinding & Service Excellence Standard training provided.

Please apply online at stjoesann Arbor.org/volunteering under the "Welcome Ambassador" program.