

## Understanding Access

### Standard Clinical Users

**Physicians, Community Surgeons, Nurse Practitioners, Physician Assistants, Medical Assistants, Mid-Level Support Staff, Care Managers, Student Health Services Clinicians, Sports Medicine Clinicians**

- Chart Review, Event Monitor, In Basket, First & Managed Access, Patient List
- Ordering (Referral, Lab and Imaging Procedures)
- Complete Assessments
- Update Patient Demographics
- View Patient Billing Information
- View Upcoming Appointments
- Schedule Quick Appointments
- Upload Documents
- Close Care Gaps and Complete Tasks
- Specimen Collection (once Trinity site is live on Beaker, Epic's Lab application)
- View Reports and Dashboards
- Complete Assessments
- Document Notes
- Close Care Gaps and Complete Tasks
- Document Care Plans
- View and Edit Care Teams
- View Surgeon Grease Board (Community Surgeons only)

### Psych/Social Professionals

- Chart Review, Event Monitor, In Basket, First & Managed Access, Patient List
- View Assessments
- Close Care Gaps
- View Care Teams

### Ancillary Clinical Users

**EMTs, Post-Discharge Clinicians, Detention Center Clinicians, School Nurses**

- Chart Review, Event Monitor, In Basket, First & Managed Access, Patient List
- Ordering (Referral, Lab and Imaging Procedures)
- Complete Assessments
- View Patient Billing Information
- View Upcoming Appointments
- Upload Documents
- Close Care Gaps and Complete Tasks (excluding Detention Center Clinicians)
- View Assessments
- View Care Teams

### Post-Discharge Clinicians (see above)

- Accept Discharge Placement Requests
- Document Notes
- Document Care Plans
- View Care Plan

### Continuing Care (Hospice, Home Health)

- Chart Review, Event Monitor, In Basket, First & Managed Access, Patient List
- View Assessments

- Close Care Gaps
- View Care Teams

### Specimen Collectors

- Chart Review, Event Monitor, In Basket, First & Managed Access, Patient List
- Ordering (Referral, Lab and Imaging Procedures)
- View Patient Billing Information
- View Upcoming Appointments
- Specimen Collection (once Trinity site is live on Beaker, Epic's Lab application)

### Requestors, Payers, Coroners

- In Basket
- Release of Information Request
- View Care Teams
- Chart Review (Coroners only)
- Event Monitor (Coroners only)
- First & Managed Access (Coroners only)
- Patient List (Coroners only)

### Clerical Users

#### Front Desk, Referrals Coordinators

- Chart Review, Event Monitor, In Basket, First & Managed Access, Patient List
- Ordering (Referral, Lab and Imaging Procedures)
- Update Patient Demographics
- View Upcoming Appointments
- Schedule Quick Appointments
- Upload Documents
- View Dashboards
- Complete Assessments
- Document Notes
- View and Edit Care Teams

#### Billers, Coders

- Chart Review
- Event Monitor
- In Basket
- First & Managed Access
- Patient List

#### Site Coordinators

- Event Monitor, In Basket
- User Account Activation/Deactivation
- Site Verification
- New Account Requests (through Manage My Clinic)

**Trinity Health**, is a mission-based health system with 92 hospitals across the nation, which includes eight hospitals, 16 health centers and more than 3,600 physicians in Michigan to deliver quality care.

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